

Website Privacy Policy

Approved by Board of Trustees on: May 23rd 2023

Lead Staff Member: Jackie Rosenberg

Lead Trustee: Tim Todhunter

# Introduction

This privacy policy sets out how Paddington Development Trust uses and protects any information that you give Paddington Development Trust when you use this website.

Paddington Development Trust is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement.

Paddington Development Trust may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from March 1st 2021.

# What we collect

We may collect the following information:

* name and job title
* contact information including email address
* demographic information such as postcode, preferences and interests
* other information relevant to client surveys

Your data may also be available to our website provider to enable us and them to carry out analysis and research on demographics, interests and behaviour of our users and supporters to help us gain a better understanding of them to enable us to improve our services.  This may include connecting data we receive from you on the website to data available from other sources.  Your personally identifiable data will only be used where it is necessary for the analysis required, and where your interests for privacy are deemed to outweigh their legitimate interests in developing new services for us.  In the case of this activity, the following will apply:

* your data will be made available to our website provider
* the data that may be available to them include any of the data we collect as described in [section 3] above.
* our website provider will not transfer your data to any other third party, ?
* they will store your data for a maximum of [7] years.
* this processing does not affect your rights under [sections 10 or 16] of this privacy policy

# What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

* Internal record keeping
* We may use the information to improve our services
* We may periodically send promotional emails about information which we think you may find interesting using the email address which you have provided

# Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

# How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

# Links to other websites

We make every effort to only host appropriate links on our website which may be of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

# Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following way:

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at [hello@pdt.org.uk](mailto:hello@pdt.org.uk) or kim@pdt.org.uk.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the **European Union's General Data Protection Regulation (GDPR)**. A small fee will be payable. If you would like a copy of the information held on you please write to PDT, Head Office, 59 Elgin Avenue, London W9 2DB

If you believe any information we are holding on you is incorrect or incomplete, please email us at [hello@pdt.org.uk](mailto:hello@pdt.org.uk) or [kim@pdt.org.uk](mailto:kim@pdt.org.uk) as soon as possible, or write to us at the above address. We will promptly correct any information found to be incorrect.